

Privacy Policy

Diversified Maintenance Solutions Pty Ltd is committed to protecting the privacy of our users. This Privacy Policy describes how we collect, use, and disclose information when you use our website www.DiversifiedMaintenanceSolutions.com (the "Site") or any of our services (collectively, the "Services").

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The APPs govern the way in which we collect, use, disclose, store, secure and dispose of your Personal Information.

A copy of the Australian Privacy Principles may be obtained from the website of The Office of the Australian Information Commissioner at <https://www.oaic.gov.au/>.

1. Information We Collect

1.1 Information You Provide to Us When you use our Services, you may provide us with certain information voluntarily. This may include:

- Personal information such as your name, email address, postal address, and phone number when you sign up for an account or contact us.
- User-generated content that you upload or post on our Site, including comments, reviews, or other submissions.
- Payment information when you make a purchase through our Site.

1.2 Information We Collect Automatically We may also automatically collect certain information when you use our Services, including:

- Log data such as your IP address, browser type, operating system, and pages visited.
- Device information such as device identifiers, device type, and hardware settings.
- Usage information such as the date and time of your visit, the duration of your session, and interactions with our Site.

2. Use of Information

We may use the information we collect for various purposes, including:

- Providing and improving our Services.
- Communicating with you about your account or inquiries.
- Personalizing your experience and delivering relevant content.
- Analysing trends and user behaviour to enhance our Site and Services.
- Protecting against fraud and unauthorized access.

3. Disclosure of Information

We may share your information in the following circumstances:

- With our trusted service providers and partners who assist us in delivering our Services.
- In response to legal requests or to comply with applicable laws and regulations.
- In connection with a merger, acquisition, or sale of assets, where your information may be transferred to a third party.

4. Data Security

We take reasonable measures to protect the security of your information. However, please be aware that no method of transmission over the internet or electronic storage is 100% secure.

5. Your Choices

You have certain choices regarding the collection and use of your information:

- You may opt-out of receiving promotional communications from us by following the instructions provided in those communications.
- You can modify or delete your account information by logging into your account settings.

6. Children's Privacy

Our Services are not directed to individuals under the age of 13, and we do not knowingly collect personal information from children. If you believe that we have inadvertently collected information from a child, please contact us immediately.

7. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the "Last Updated" date will be revised accordingly. We encourage you to review this Privacy Policy periodically for any updates.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at info@diversifiedmaintenancesolutions.com.